

# CHAPTER 3



## Social Grants

*Sonja Willemse has been receiving a pension since she turned sixty. Sometimes, however, when she goes to the office in Ceres, the office is closed or the times have changed. “Oh, no, I have used the last of my money on the taxi to get here and now I am so tired and hungry!” But there is no one in the office to listen to her problems.*

*Sonja’s daughter, Klara, works on an apple farm. Klara has to fetch the grants for her children and her husband, who is physically disabled. Last month when the workers asked the farmer if he would take them to the office to fetch their grants, he refused. “Are you mad? It is the height of the season and everyone must be here to pick and pack. I haven’t the time for such nonsense.”*

*For Klara to get to the office herself, she would have to lose a whole day’s work – it takes almost*



the whole day to get to town by taxi and then stand and wait in the queue. This is when Klara sends a message to her mother asking her to go and fetch the grants. They can do this because Sonja has a letter that Klara has signed. But it is not always easy for Sonja to do this – she is not always certain where to fetch the different grants.

People like Sonja Willemse don't have to battle any more. The Provincial Department of Social Services and Poverty Alleviation now has a help line: 0800 220 250, which will answer any questions on grants and other social services. Local clinics and advice centres can also offer advice on how to apply for grants.



## WESTERN CAPE

### **Provincial Department of Social Services and Poverty Alleviation:**

14 Queen Victoria Street, Cape Town, 8000  
Private Bag X9112, Cape Town, 8000  
Tel: (021) 483 5045  
Fax: (021) 483 4555  
Toll free: 0800 220 250

E-mail: socserv@pawc.wcape.gov.za  
Contact Person: Mrs D Flanigan

**Information:** The Department renders social welfare services to the poor, vulnerable and those with special needs, in a developmental manner. It is aimed at those people who, through circumstances, find it difficult to fulfil their welfare needs on their own. Typical services rendered include the provision of a monthly cash benefit in the form of grants to the disabled, the aged, war veterans and grants in respect of social relief and child support. Additional services include those focused on vulnerable groups such as the aged, women, children and those infected with and affected by HIV/AIDS. Further support to vulnerable communities is rendered in the form of poverty alleviation programmes that take the form of short term and longer term projects focusing on food security and more sustainable community development initiatives.

## ■ Boland District

### **Provincial Department of Social Services and Poverty Alleviation — District Offices:**

1. Corner of New and Derken Streets, **Paarl**, 7646  
Private Bag X3017, Paarl, 7620  
Tel: (021) 871 1682  
Fax: (021) 872 0049  
Contact Person: Mr F Buscombe or Mr D Kermis
2. Waihoek Hostel, 7 Durban Street, **Worcester**, 6850  
Private Bag X3052, Worcester, 6849  
Tel: (023) 348 5300  
Fax: (023) 347 5181  
Contact Person: Mr J Moffat or Ms M Tiger

**Information:** Same as above



## Eden District

**Provincial Department of Social Services and Poverty Alleviation — District Offices:**

1. Seppie Greef Building, Voortrekker Road, **Oudtshoorn**, 6623  
Private Bag X2, Oudtshoorn, 6623  
Tel: (044) 272 8977  
Fax: (044) 272 4007  
E-mail: anduples@pawc.wcape.gov.za  
Contact Person: Mr G Dellport, Mr S Sevenster or Ms V. Olieslager  
(Area served: Oudtshoorn area)
2. Rentzburg Court, 42 Courtney Street, **George**, 6529  
Private Bag X6508, George, 6530  
Tel: (044) 874 2010  
Fax: (044) 873 5422  
E-mail: dwewers@pawc.wcape.gov.za  
Contact Person: Mr E November.

**Information:** Same as above.

## Overberg District

**Provincial Department of Social Services and Poverty Alleviation — Local Office:**

- 10 Plein Street, **Caledon**, 7230  
Tel: (028) 214 3000  
Fax: (028) 214 1780  
Contact Person: Mr D Carollison  
(Area served: Caledon, Villiersdorp, Grabouw, Bot River, Genadendal, Greyton, Riviersonderend, Hangklip, Hermanus, Stanford, Gans Bay, Napier, Bredasdorp, Struisbaai, Barrydale, Swellendam, Suurbraak, Infanta)

**Information:** Same as above.

## Central Karoo District

**Provincial Department of Social Services and Poverty Alleviation — District Office:**

- 117 Donkin Street, **Beaufort West**  
Private Bag X504, Beaufort West, 6970  
Tel: (023) 414 3204  
Fax: (023) 414 2128  
Contact Person: Mr R Hlekiso en Mr F Robertsen.

**Information:** Same as above

## City of Cape Town District

**Provincial Department of Social Services and Poverty Alleviation — District Offices:**

1. Melofin Centre, Klipfontein Road, **Athlone**, 7760  
Private Bag X11, Athlone, 7760  
Tel: (021) 696 8057 / 696 8038/9  
Fax: (021) 697 5543  
Contact Person: Mr N Saikjee or Ms C Nell  
(Area served: Athlone).
2. Corner of Nel Hare and Thomas Henshilwood Streets, Dassenberg, **Atlantis**, 7349  
Private Bag X4, Atlantis, 7350  
Tel: (021) 577 1084  
Fax: (021) 577 3209, Toll free: 0800 601 011  
Contact Person: Mr C Sauls  
(Area served: Atlantis and surrounding areas)
3. 107 Voortrekker Road, **Bellville**, 7530  
Private Bag X50, Bellville, 7536  
Tel: (021) 940 7100  
Fax: (021) 948 3024  
Contact Person: Mr D Fredericks
4. 42 Main Road, **Eerste River**, 7100  
Private Bag X1, Eerste River, 7103  
Tel: (021) 904 1021  
Fax: (021) 904 1164  
Contact Person: Ms A. Bachman or Mr D. Smith
5. 48 Queen Victoria Street, **Cape Town**, 8000  
PO Box 131, Cape Town, 8000  
Tel: (021) 424 6020  
Fax: (021) 423 8331  
Contact Person: Ms M Van Zyl or Mr E. Mohamed
6. Julius Tsholo Street, **Khayelitsha**, 7784  
Private Bag X001, Khayelitsha, 7784  
Tel: (021) 364 1330/1/2  
Fax: (021) 364 1337  
Contact Person: Mr R Van Tonder or Ms K. Jobela
7. 45 Alfa Street, Wespoort Park, **Mitchell's Plain** Industrial Area  
Private Bag X10, Mitchells Plain, 7785  
Tel: (021) 370 4800  
Fax: (021) 376 1342  
Contact Person: Mr C Heuwel or Mr F Gezwind
8. Corner Church and Station Roads, **Wynberg**  
Private Bag X25, Wynberg, 7824  
Tel: (021) 710 9800  
Fax: (021) 761 9998  
Contact Person: Ms D De Kock  
Wynberg Helpline Tel: (021) 710 9848

**Information:** Same as above



## ■ West Coast District

### *Provincial Department of Social Services and Poverty Alleviation – District Office:*

Corner of Waterkant and Garden Streets,

**Vredendal**, 8160

Private Bag X2, Vredendal, 8160

Tel: (027) 213 2096

Fax: (027) 213 2142

Contact Person: Mr G. Booyse.

Information: Same as above